

# THUNDER TP1002

Lobby Emergency Phone on Wall



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## WHAT CAN YOU DO WITH YOUR TP1002?

The TP1002 wall-mounted telephone can be used to answer an emergency call from an elevator, as well as to initiate a call to a telephone or cabin. Get a visual view of the inside of the car and communicate with the blocked person by text or voice.

Main features:

- Call a specific phone cab.
- Call a specific phone.
- Quickly check and restore connection errors.
- Manage incoming and outgoing calls.
- Manage video and voice emergency calls.
- Manage phone settings.
- Check log.
- Manage LMA.
- Check system and product status.
- Run diagnostics.

  
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Home

| Name         | Model  | Status  | Call  | Setting   |
|--------------|--------|---|---|---|
| Elevator 01  | TC1582 |  |  |  |
| Bureau       | TC70XX |  |  |  |
| Elevator 02  | TC15XX |  |  |  |
| Machine Room | TP00XX |  |  |  |
| Elevator 03  | TC1582 |  |  |  |

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\*Main page

## CALL A DEVICE

On the main page (Home), you'll see an overview of all the devices you can call.

  
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### Home

| Name         | Model  | Status  | Call  | Setting   |
|--------------|--------|---|---|---|
| Elevator 01  | TC1582 |  |  |  |
| Bureau       | TC70XX |  |  |  |
| Elevator 02  | TC15XX |  |  |  |
| Machine Room | TP00XX |  |  |  |
| Elevator 03  | TC1582 |  |  |  |

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\*Main page



### DEVICE STATUS

Quickly check that the device is connected and working.



= Inactive



= Non - functional



= Failure



### CALL A DEVICE

Press this button to call the device you wish to reach.



### DEVICE SETTINGS

Weigh in to access device information and modify what can be modified.

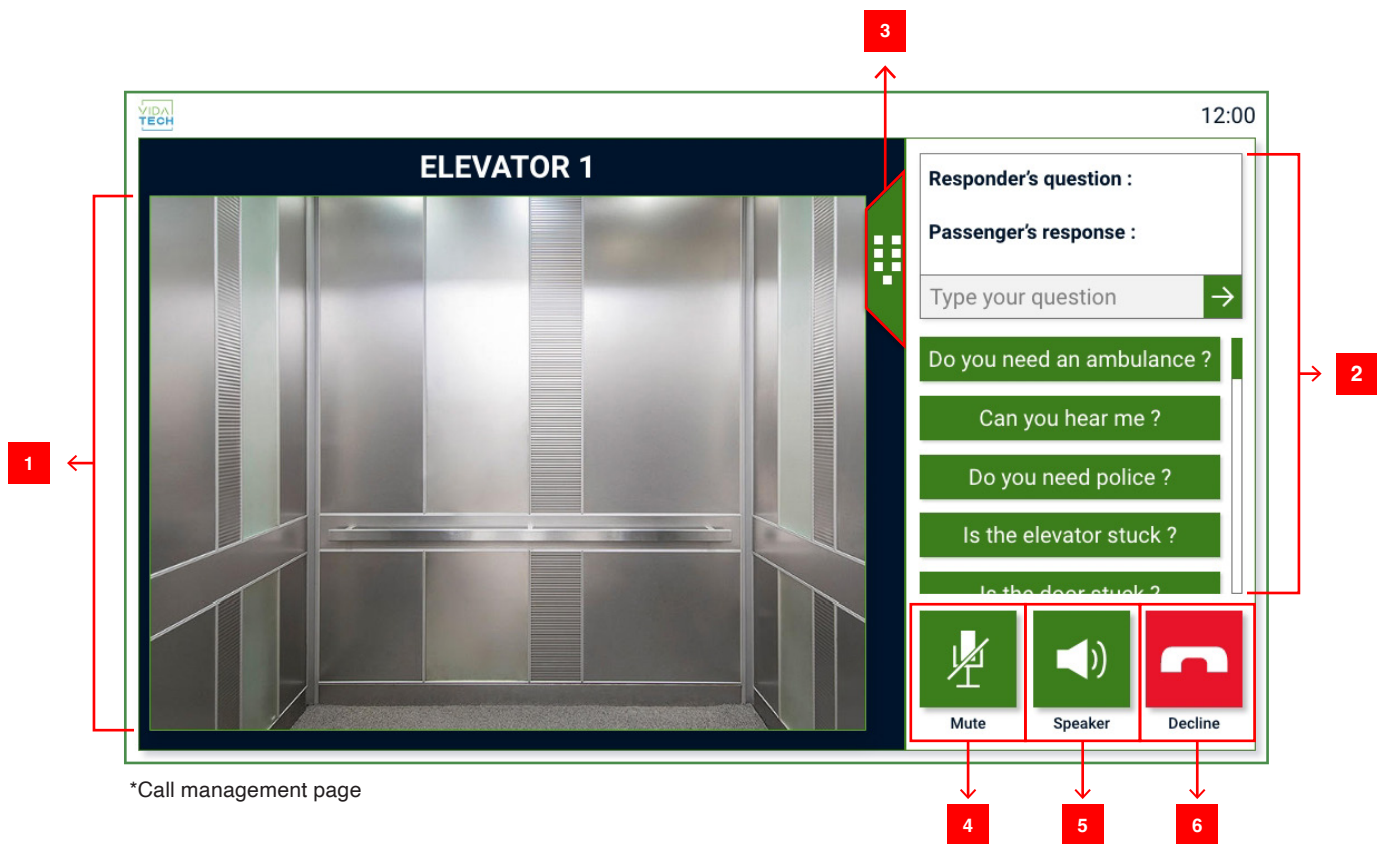


### CHANGE VISIBILITY (INVISIBLE OR VISIBLE)

In the **device settings page**, you can make a phone or cabin invisible or visible to the system. Once invisible, you make it inactive. By making it visible, you activate it. The system will take the device into account according to its visibility, to avoid any errors.

## MANAGING A CALL

Once you've called the cabin or telephone, you can send a written question to the passenger and see the answer (Yes or No). You can also communicate verbally with the passenger using the telephone handset.



### 1. CABIN CAMERA

Get an overview of the entire cab interior.

### 2. QUESTION FOR THE PASSENGER

Write your personalized question to the passenger, or select a pre-constructed one and see the passenger's answer below your question.

### 3. KEYPAD

Access a numeric keypad.

### 4. MUTE

Mute the passenger via the *Mute* button.

### 5. SPEAKER

Use hands-free mode by pressing the *Speaker* button

### 6. DECLINE

Hang up the call once the intervention is over.

LOG

Check device alerts and logs. Enable or disable LMA as required.

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Alert

Log

LMA

| Alert     | Date       | Hour     | Device | Description                    |
|-----------|------------|----------|--------|--------------------------------|
| [ERROR]   | 2024-12-20 | 12:20:34 | F2170  | Did not ping                   |
| [WARNING] | 2024-12-20 | 12:20:34 | F2170  | Couldn't read ping door number |
| [WARNING] | 2024-12-20 | 12:20:34 | F2170  | Couldn't read ping door number |
| [ERROR]   | 2024-12-20 | 12:20:34 | F2170  | Did not ping                   |
| [ERROR]   | 2024-12-20 | 12:20:34 | F2170  | Did not ping                   |
| [ERROR]   | 2024-12-20 | 12:20:34 | F2170  | Did not ping                   |
| [ERROR]   | 2024-12-20 | 12:20:34 | F2170  | Did not ping                   |
| [ERROR]   | 2024-12-20 | 12:20:34 | F2170  | Did not ping                   |

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\*Page de log

SETTING

Modify the desired parameters available via the phone.

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Sync VidatechStorm

Erase memory

Vidatech setting

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\*Settings page

## DEVICE STATUS

In this section, you'll find information on the device status. You can also run a diagnostic test by selecting *Speed test* in the *Diagnostic* tab.

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System Status

Status

Diagnostic

|                  |                       |
|------------------|-----------------------|
| CPU Temperature  | 54.04 °C              |
| EMMC Writes      | 5862                  |
| IP Address       | 192.168.25.253        |
| MAC address      | 44:B7:D0:C0:0F:00     |
| BFG Last Updated | 2024/12/20 - 11:47:22 |
| Time Since Boot  | 00:24:19              |

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\*Device status page

## ABOUT

Technical information about the phone is available in the *About* tab.

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Thunder Supervisor

|                  |  |
|------------------|--|
| Memory           | 67.56 MB / 974.00 MB                   |
| Firmware version | 1.0.1                                  |
| Hardware version | 2.1                                    |
| Contact          | vidatechelevator.com<br>(418) 476-4802 |

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\*Phone About page