THUNDER TP1002

Lobby Emergency Phone on Wall

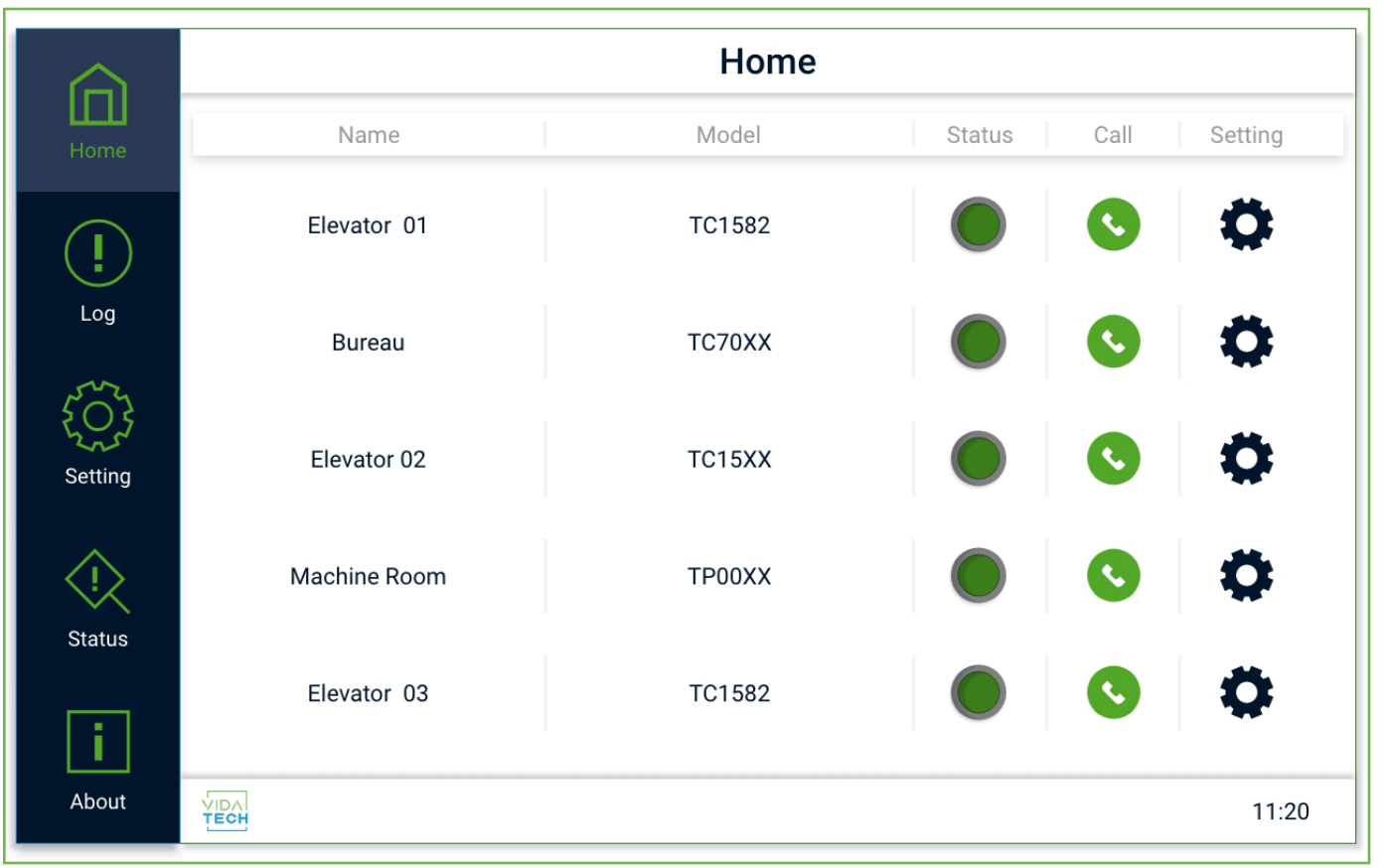
917 Mgr Grandin, Suite 304B
Quebec city
Quebec, Canada
G1V 3X8
1 418 476-4802
info@vidatech.ca

WHAT CAN YOU DO WITH YOUR TP1002?

The TP1002 wall-mounted telephone can be used to answer an emergency call from an elevator, as well as to initiate a call to a telephone or cabin. Get a visual view of the inside of the car and communicate with the blocked person by text or voice.

Main features:

- Call a specific phone cab.
- Call a specific phone.
- Quickly check and restore connection errors.
- Manage incoming and outgoing calls.
- Manage video and voice emergency calls.
- Manage phone settings.
- Check log.
- Manage LMA.
- Check system and product status.
- Run diagnostics.



*Main page

CALL A DEVICE

On the main page (Home), you'll see an overview of all the devices you can call.

*Main page

DEVICE STATUS

Quickly check that the device is connected and working.

= Inactive

= Non-functional

= Failure

CALL A DEVICE

Press this button to call the device you wish to reach.

DEVICE SETTINGS

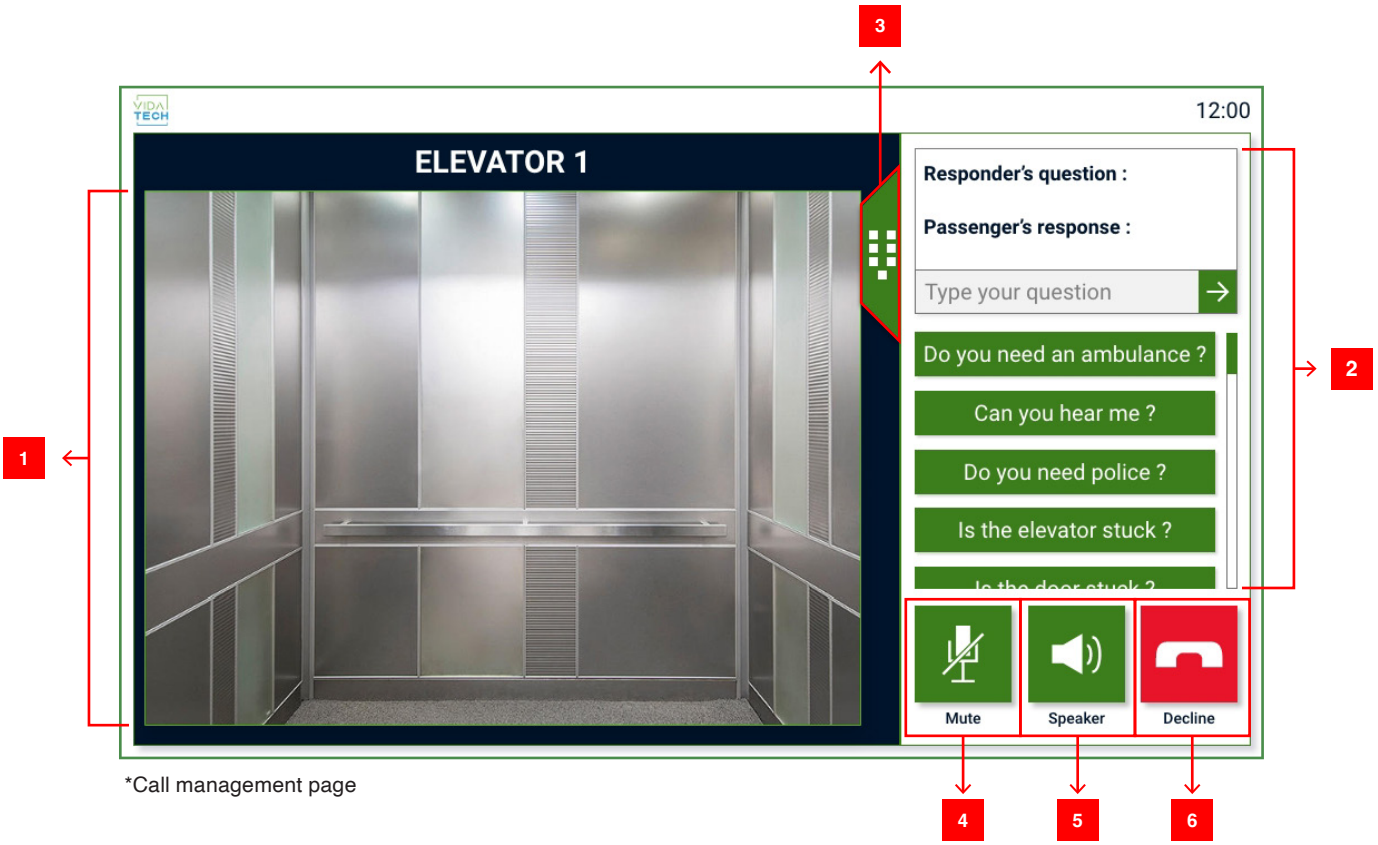
Weigh in to access device information and modify what can be modified.

CHANGE VISIBILITY (INVISIBLE OR VISIBLE)

In the device settings page, you can make a phone or cabin invisible or visible to the system. Once invisible, you make it inactive. By making it visible, you activate it. The system will take the device into account according to its visibility, to avoid any errors.

MANAGING A CALL

Once you've called the cabin or telephone, you can send a written question to the passenger and see the answer (Yes or No). You can also communicate verbally with the passenger using the telephone handset.



*Call management page

1. CABIN CAMERA

Get an overview of the entire cab interior.

2. QUESTION FOR THE PASSENGER

Write your personalized question to the passenger, or select a pre-constructed one and see the passenger's answer below your question.

3. KEYPAD

Access a numeric keypad.

4. MUTE

Mute the passenger via the *Mute* button.

5. SPEAKER

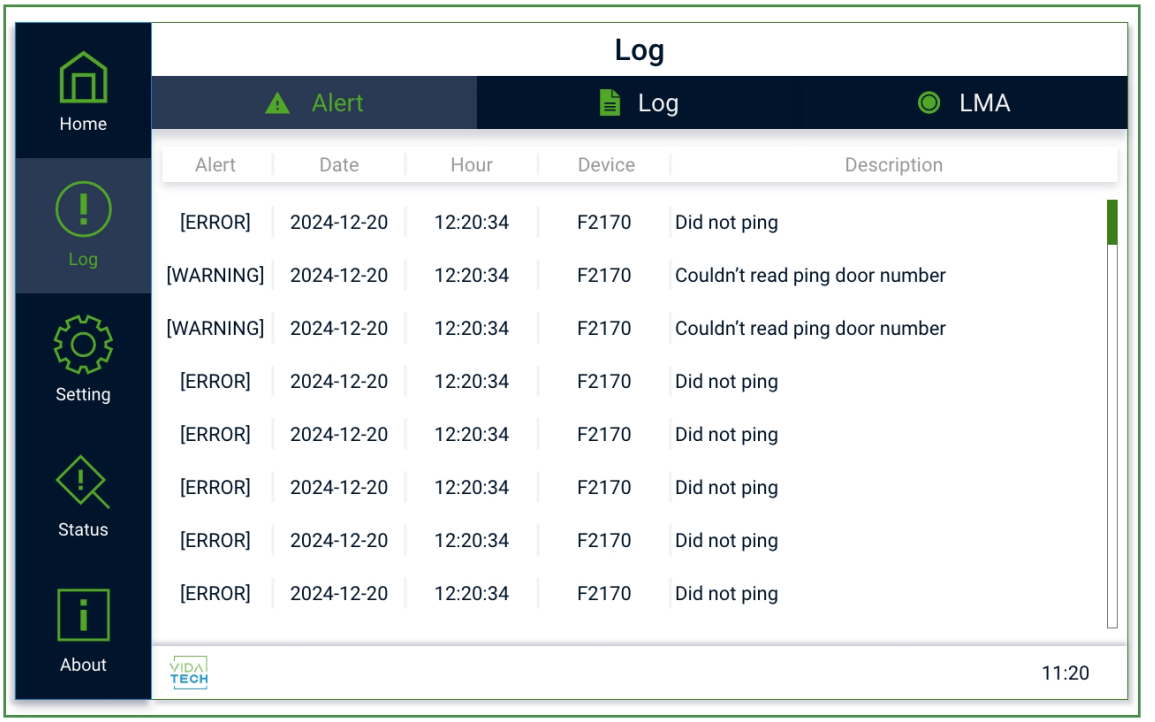
Use hands-free mode by pressing the *Speaker* button

6. DECLINE

Hang up the call once the intervention is over.

LOG

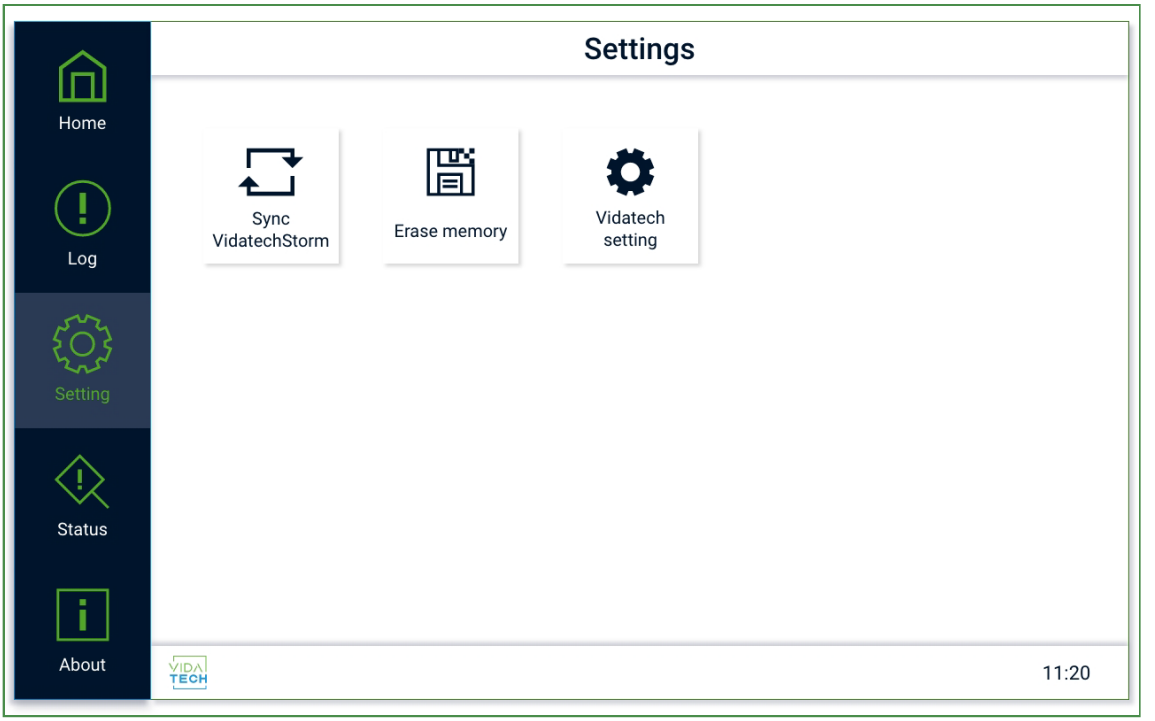
Check device alerts and logs. Enable or disable LMA as required.



*Page de log

SETTING

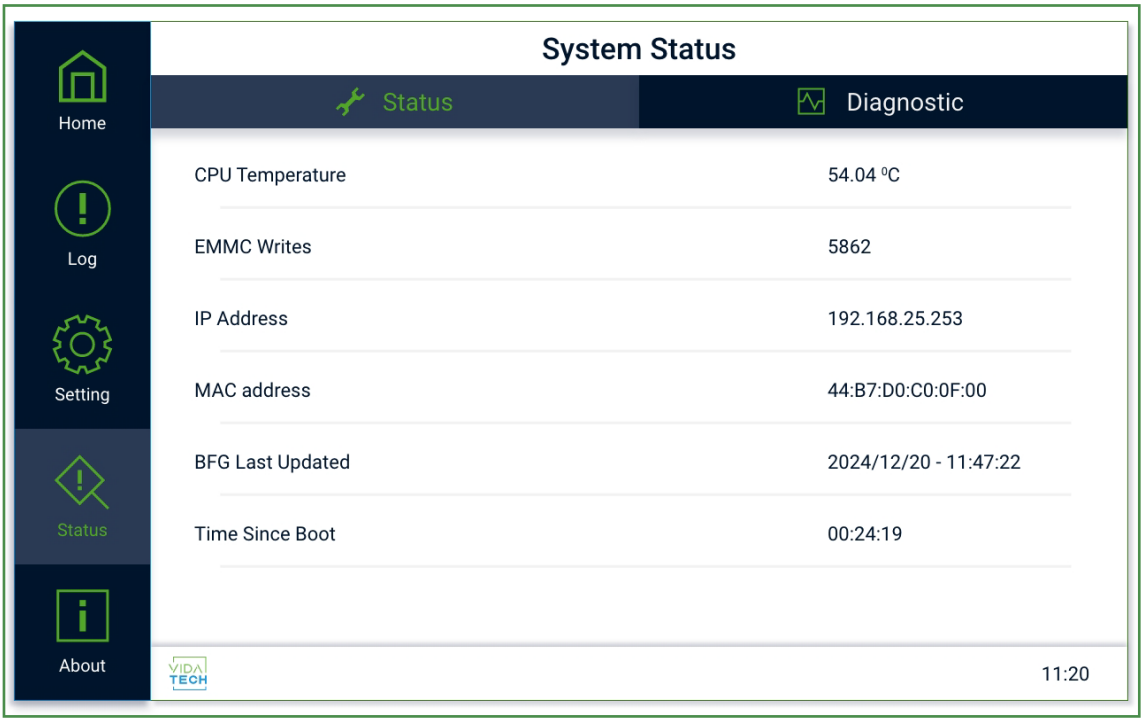
Modify the desired parameters available via the phone.



*Settings page

DEVICE STATUS

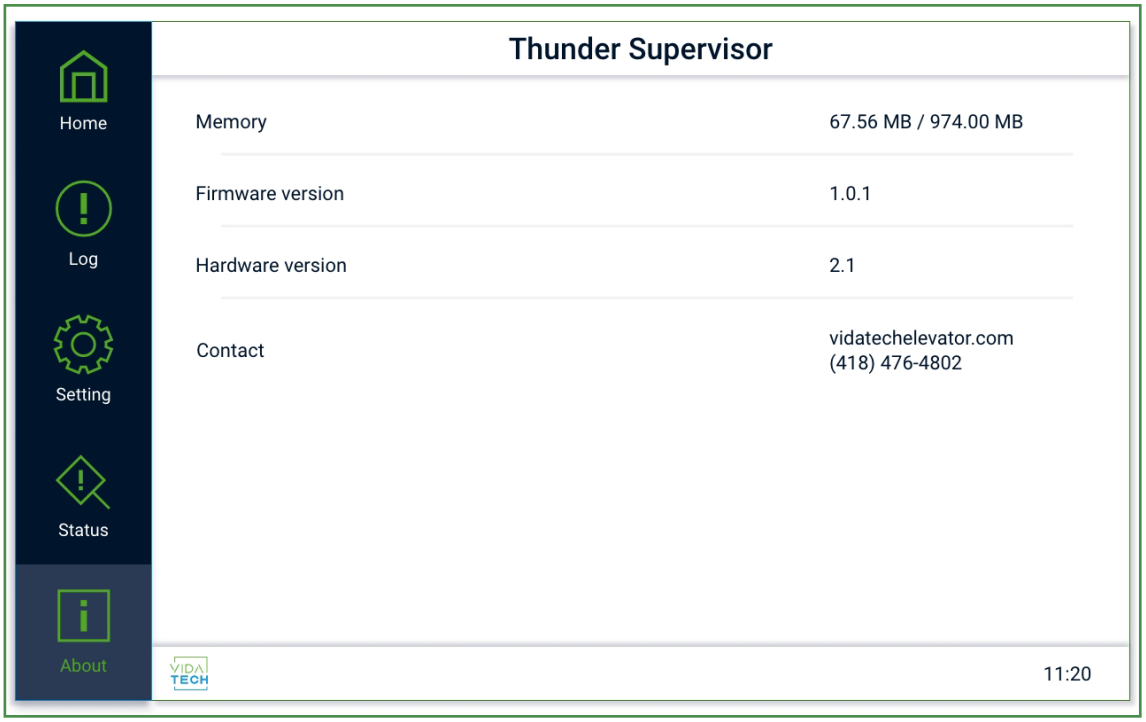
In this section, you'll find information on the device status. You can also run a diagnostic test by selecting *Speed test* in the *Diagnostic* tab.



*Device status page

ABOUT

Technical information about the phone is available in the *About* tab.



*Phone About page