

# THUNDER TP1002

Lobby Emergency Phone on Wall



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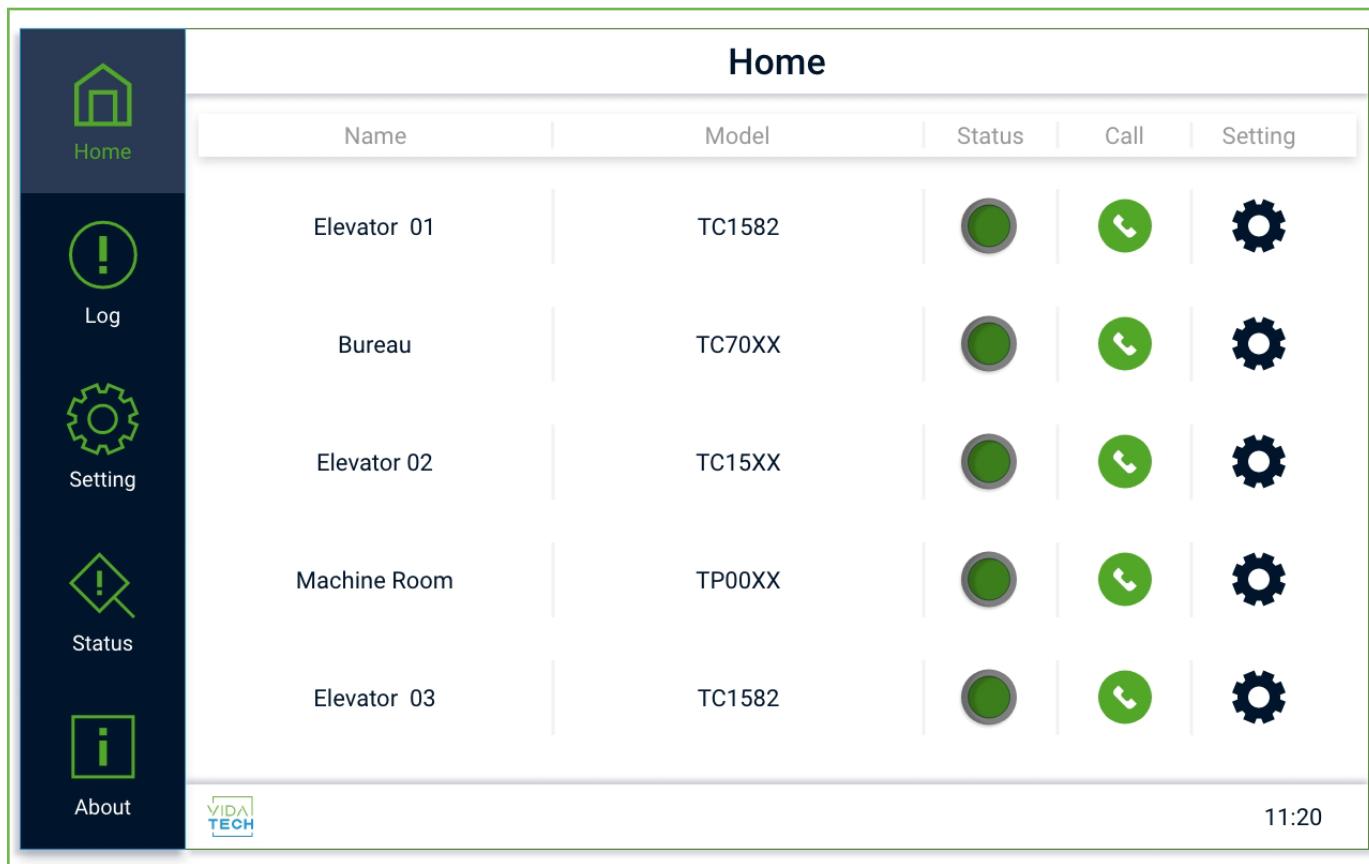


## WHAT CAN YOU DO WITH YOUR TP1002?

The TP1002 wall-mounted telephone can be used to answer an emergency call from an elevator, as well as to initiate a call to a telephone or cabin. Get a visual view of the inside of the car and communicate with the blocked person by text or voice.

### Main features:

- Call a specific phone cab.
- Call a specific phone.
- Quickly check and restore connection errors.
- Manage incoming and outgoing calls.
- Manage video and voice emergency calls.
- Manage phone settings.
- Check log.
- Manage LMA.
- Check system and product status.
- Run diagnostics.



The screenshot shows the 'Home' screen of the TP1002 mobile application. On the left is a vertical navigation bar with icons for Home, Log, Setting, Status, and About. The main area is titled 'Home' and contains a table with the following data:

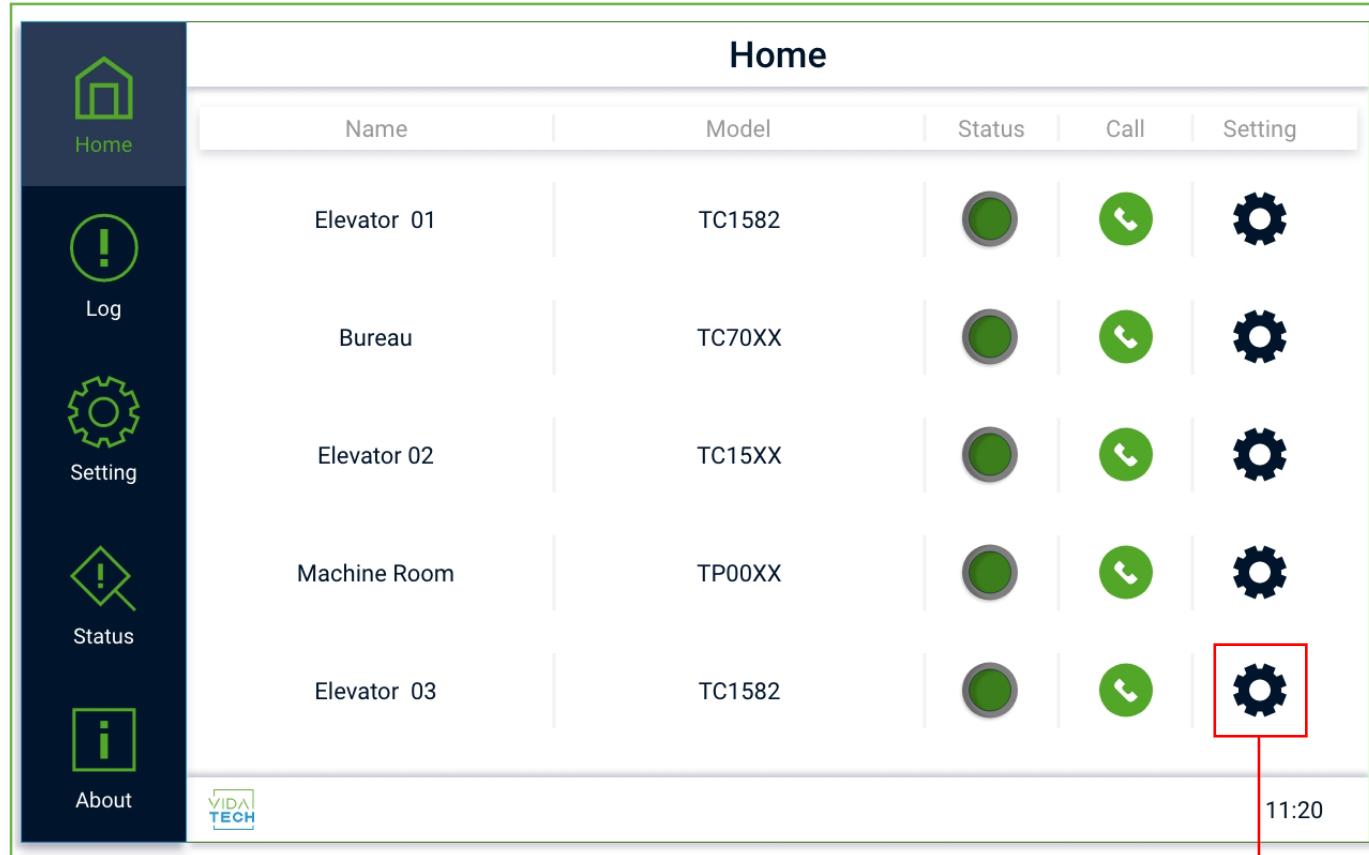
Name	Model	Status	Call	Setting
Elevator 01	TC1582			
Bureau	TC70XX			
Elevator 02	TC15XX			
Machine Room	TP00XX			
Elevator 03	TC1582			

At the bottom left is the VIDA TECH logo, and at the bottom right is the time '11:20'.

\*Main page

## CALL A DEVICE

On the main page (Home), you'll see an overview of all the devices you can call.



Home					
	Name	Model	Status	Call	Setting
	Elevator 01	TC1582			
	Bureau	TC70XX			
	Elevator 02	TC15XX			
	Machine Room	TP00XX			
	Elevator 03	TC1582			

\*Main page



### DEVICE STATUS

Quickly check that the device is connected and working.



= Inactive



= Non-functional



= Failure



### CALL A DEVICE

Press this button to call the device you wish to reach.



### DEVICE SETTINGS

Weigh in to access device information and modify what can be modified.

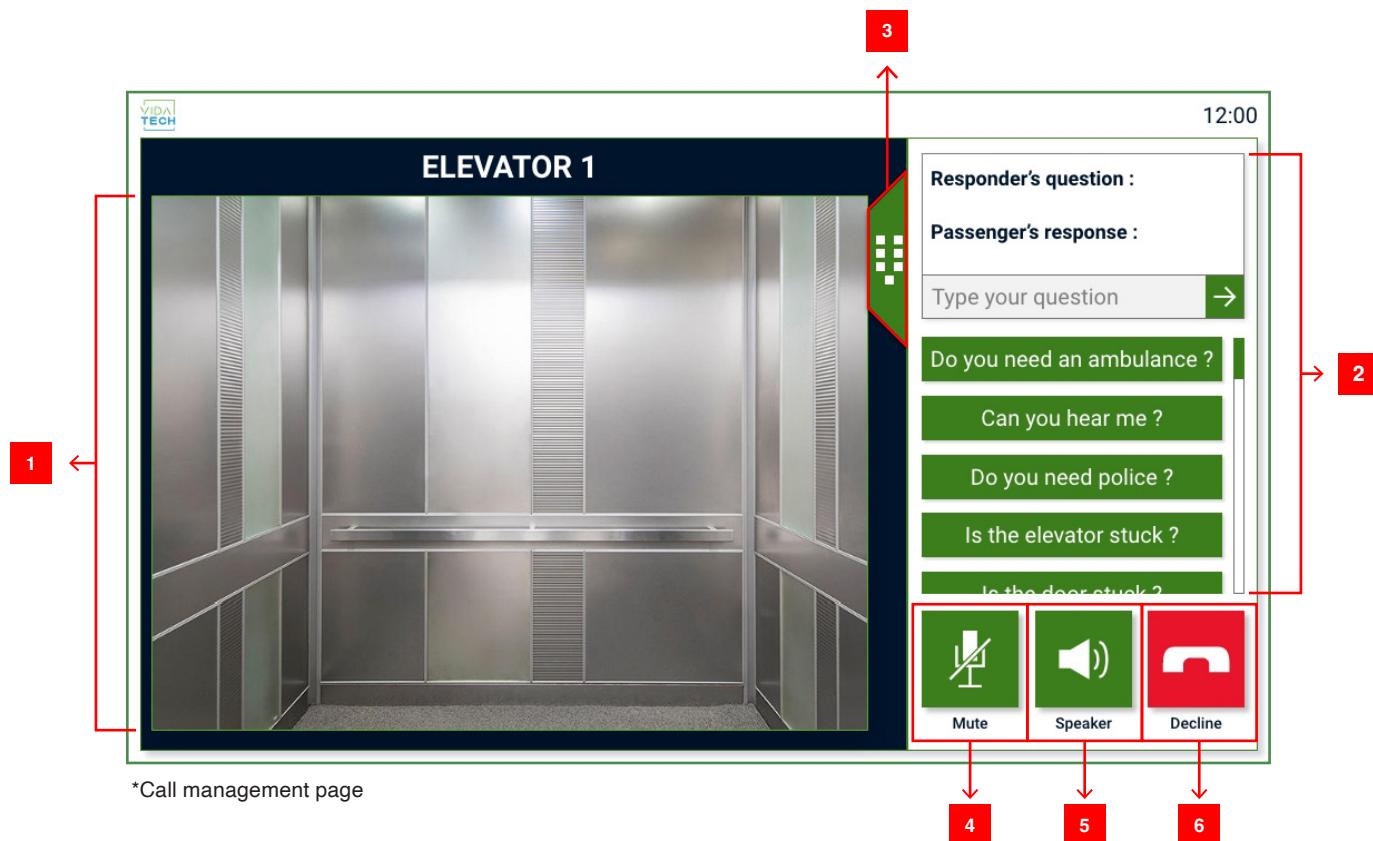


### CHANGE VISIBILITY (INVISIBLE OR VISIBLE)

In the **device settings page**, you can make a phone or cabin invisible or visible to the system. Once invisible, you make it inactive. By making it visible, you activate it. The system will take the device into account according to its visibility, to avoid any errors.

## MANAGING A CALL

Once you've called the cabin or telephone, you can send a written question to the passenger and see the answer (Yes or No). You can also communicate verbally with the passenger using the telephone handset.



### 1. CABIN CAMERA

Get an overview of the entire cab interior.

### 2. QUESTION FOR THE PASSENGER

Write your personalized question to the passenger, or select a pre-constructed one and see the passenger's answer below your question.

### 3. KEYPAD

Access a numeric keypad.

### 4. MUTE

Mute the passenger via the *Mute* button.

### 5. SPEAKER

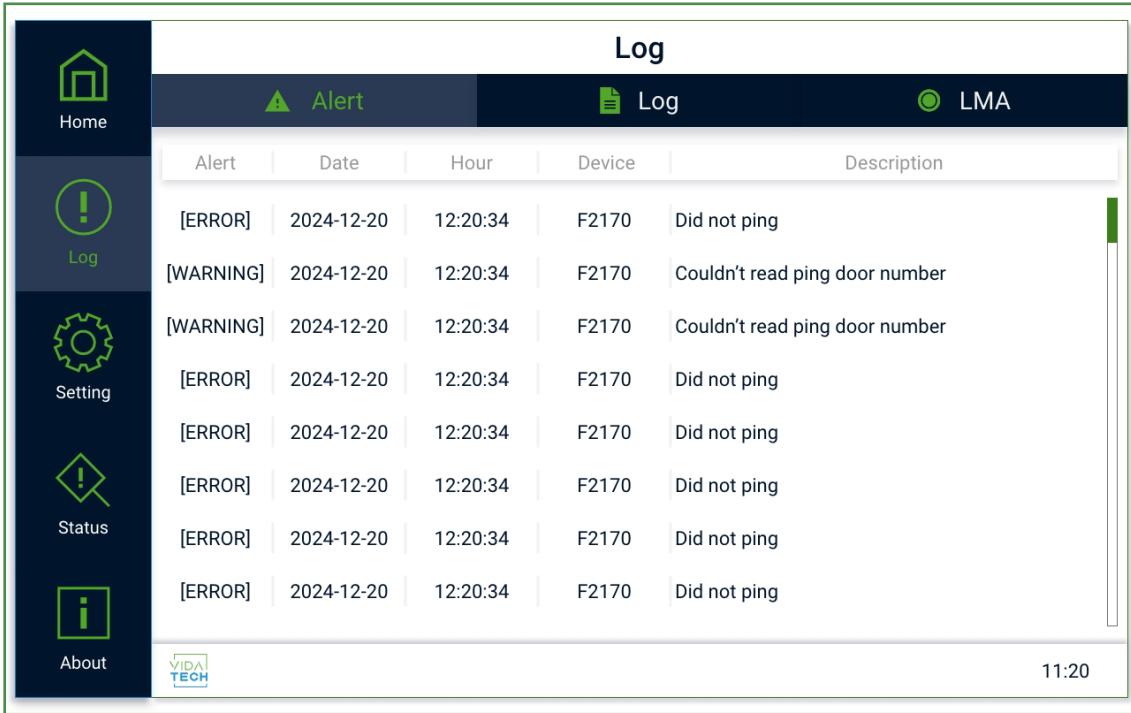
Use hands-free mode by pressing the *Speaker* button

### 6. DECLINE

Hang up the call once the intervention is over.

## LOG

Check device alerts and logs. Enable or disable LMA as required.



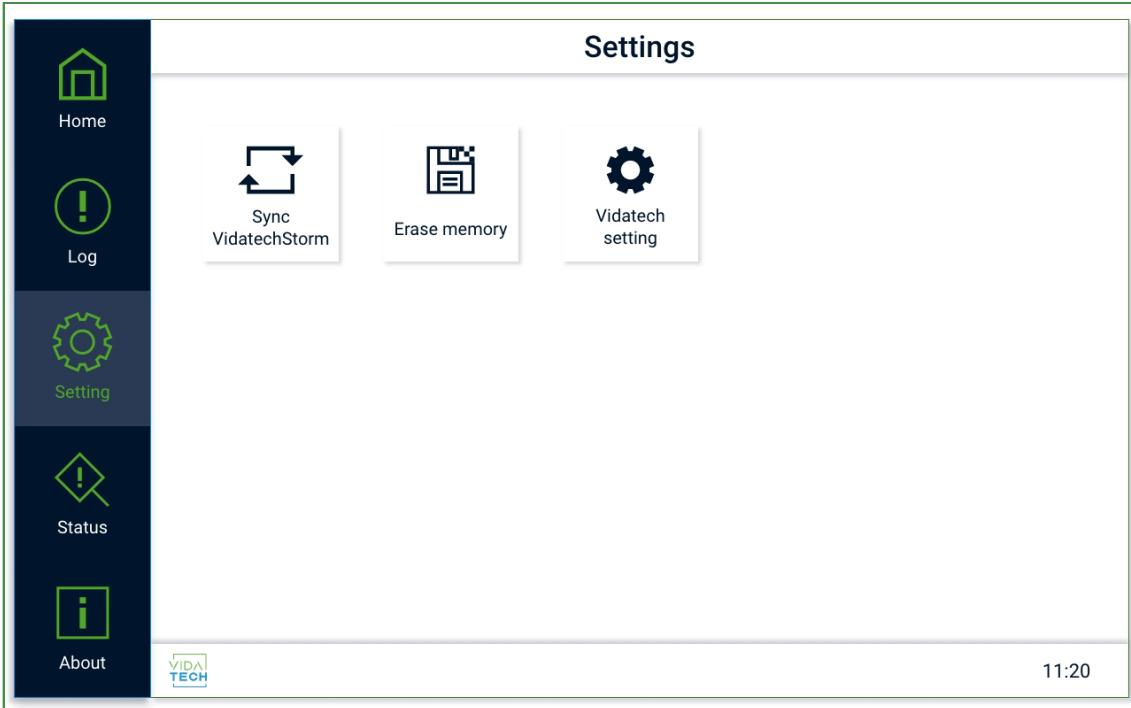
The Log page displays a table of device alerts and logs. The table has columns for Alert, Date, Hour, Device, and Description. The 'Alert' column shows the type of event (e.g., [ERROR], [WARNING]). The 'Date' and 'Hour' columns show the timestamp. The 'Device' column shows the device ID (F2170). The 'Description' column provides a brief explanation of the event. The table shows multiple entries for 'Did not ping' and 'Couldn't read ping door number' on December 20, 2024, at 12:20:34. A header bar at the top includes 'Alert' (with a green triangle icon), 'Log' (with a document icon), and 'LMA' (with a green circle icon). A sidebar on the left includes icons for Home, Log, Setting, Status, and About. The bottom right corner shows the time as 11:20.

Alert	Date	Hour	Device	Description
[ERROR]	2024-12-20	12:20:34	F2170	Did not ping
[WARNING]	2024-12-20	12:20:34	F2170	Couldn't read ping door number
[WARNING]	2024-12-20	12:20:34	F2170	Couldn't read ping door number
[ERROR]	2024-12-20	12:20:34	F2170	Did not ping
[ERROR]	2024-12-20	12:20:34	F2170	Did not ping
[ERROR]	2024-12-20	12:20:34	F2170	Did not ping
[ERROR]	2024-12-20	12:20:34	F2170	Did not ping
[ERROR]	2024-12-20	12:20:34	F2170	Did not ping

\*Page de log

## SETTING

Modify the desired parameters available via the phone.

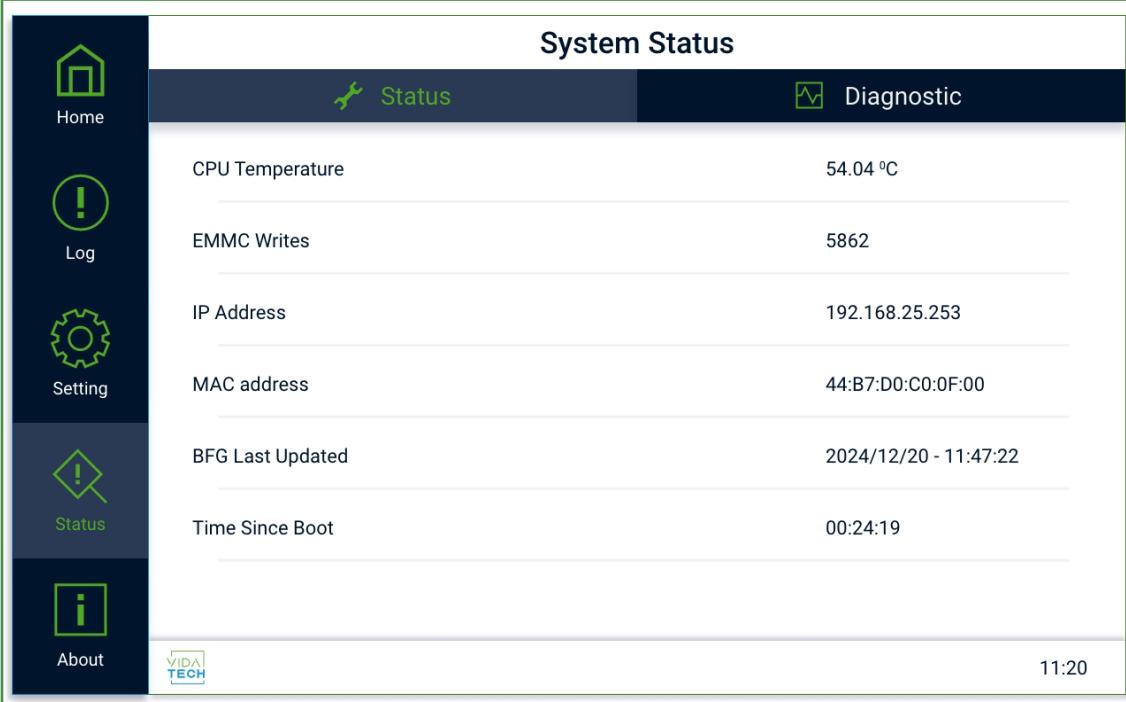


The Settings page displays three main options: 'Sync VidataTechStorm' (with a sync icon), 'Erase memory' (with a memory card icon), and 'VidataTech setting' (with a gear icon). A header bar at the top includes 'Alert' (with a green triangle icon), 'Log' (with a document icon), and 'LMA' (with a green circle icon). A sidebar on the left includes icons for Home, Log, Setting, Status, and About. The bottom right corner shows the time as 11:20.

\*Settings page

## DEVICE STATUS

In this section, you'll find information on the device status. You can also run a diagnostic test by selecting *Speed test* in the *Diagnostic* tab.



The screenshot shows the 'System Status' section of the Device Status page. It includes a navigation bar with 'Status' and 'Diagnostic' tabs, and a list of system metrics:

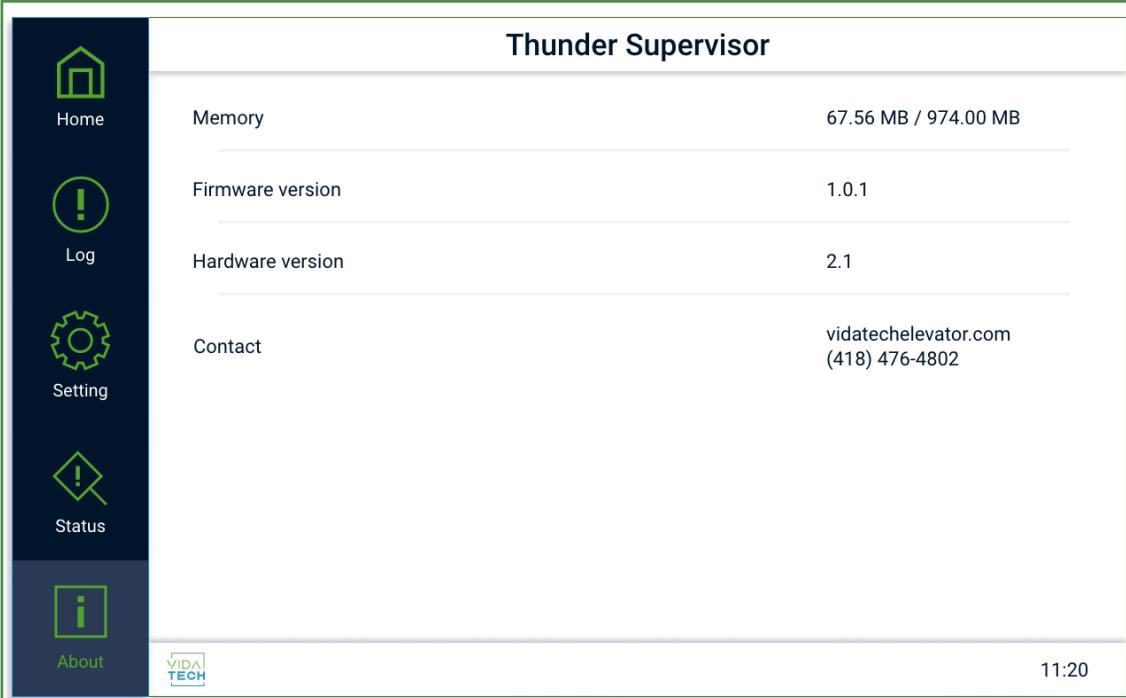
Metric	Value
CPU Temperature	54.04 °C
EMMC Writes	5862
IP Address	192.168.25.253
MAC address	44:B7:D0:C0:0F:00
BFG Last Updated	2024/12/20 - 11:47:22
Time Since Boot	00:24:19

The bottom right corner shows the time as 11:20.

\*Device status page

## ABOUT

Technical information about the phone is available in the *About* tab.



The screenshot shows the 'Thunder Supervisor' section of the Phone About page. It includes a navigation bar with 'Status' and 'About' tabs, and a list of device details:

Detail	Value
Memory	67.56 MB / 974.00 MB
Firmware version	1.0.1
Hardware version	2.1
Contact	vidatechelevator.com (418) 476-4802

The bottom right corner shows the time as 11:20.

\*Phone About page