

THUNDER TP7012

Lobby Phone on Office



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CALL A DEVICE

The Vidatech lightning platform is available via the TP7012 desk phone or the TP1002 wall phone. When you open it, you'll have an overview of all the devices you can call.



*Main page: Devices to call

1. NAVIGATION BAR

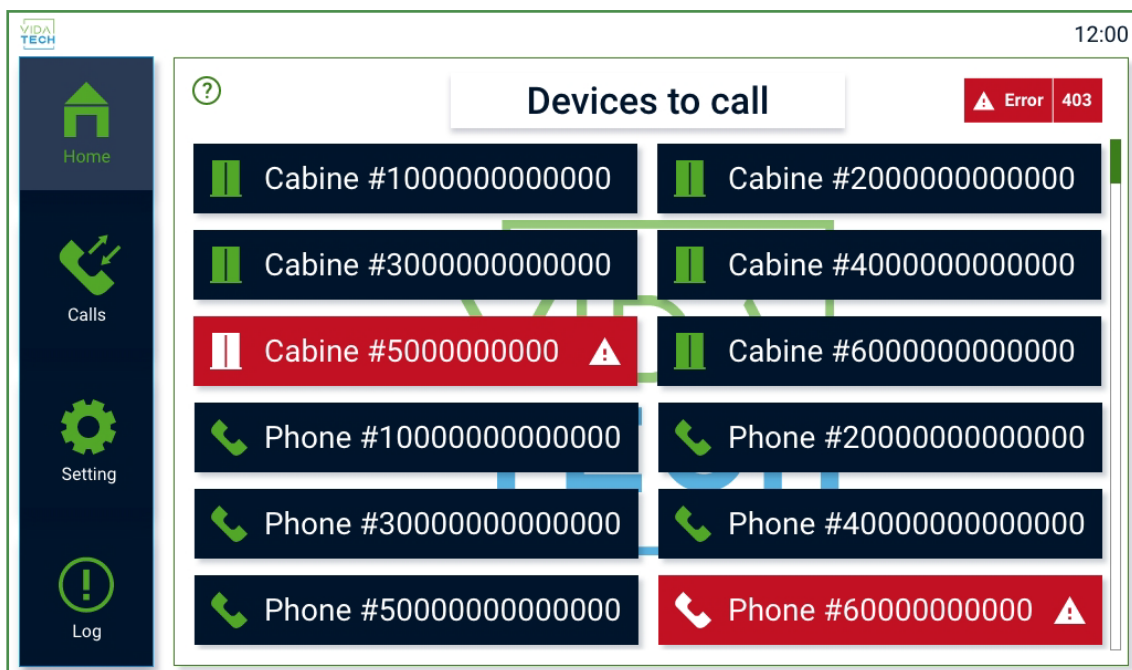
Navigate easily through the entire platform.

2. DEVICES

Tap on the device you wish to call.

3. ERRORS

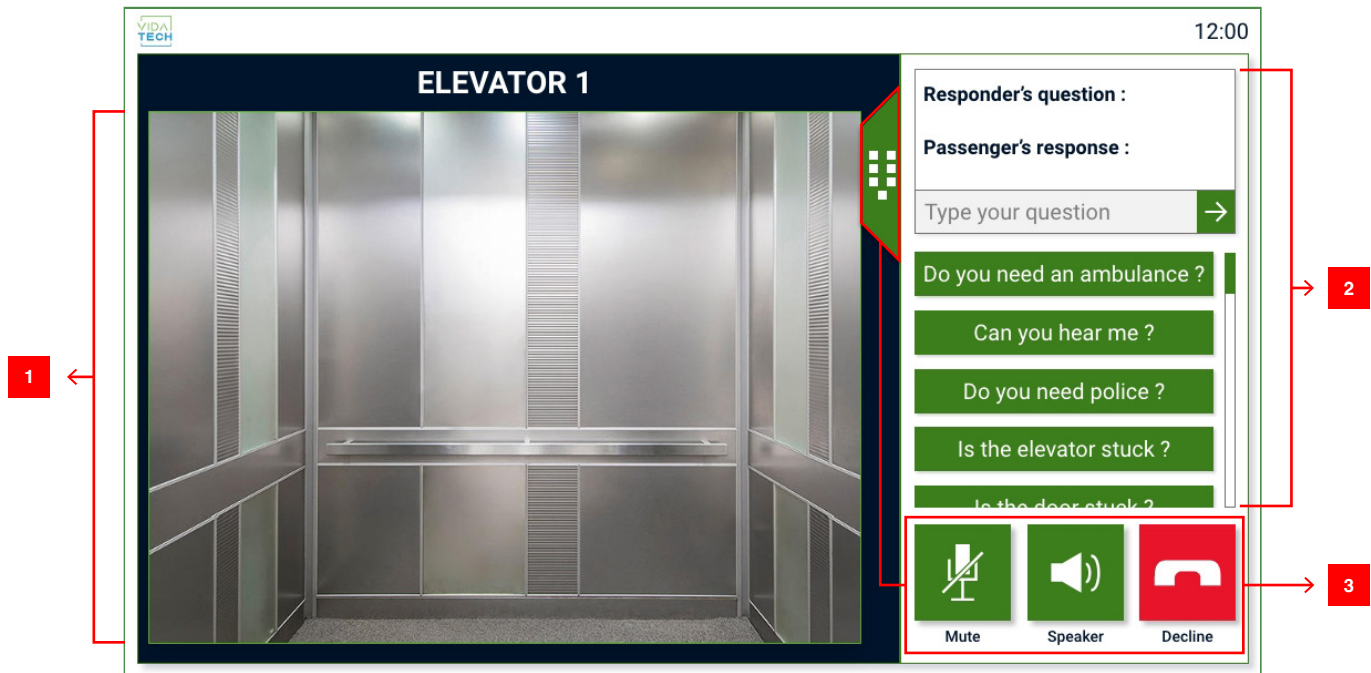
Get a quick overview of errors detected in the system.



*Main page: Overview of devices in error mode.

MANAGING A CALL

Once the call has been answered, you can send a question to the passenger and see their answer (Yes or No).



*Call management page

1. CAB CAMERA

Get an overview of the entire cab interior.

2. QUESTION FOR THE PASSENGER

Write your personalized question to the passenger, or select a pre-built one and see the passenger's answer below your question.

3. OTHERS OPTIONS

Access a keypad. Mute the passenger via the Mute button, use hands-free mode by pressing the speaker button, or hang up the call when you're finished.

CALL HISTORY

Get an overview of all incoming and outgoing calls.

VIDA
TECH

12:00

Home

Calls

Setting

Log

Cab	Missed call / Answered call	Duration	Hour	Date
Elevator 02		15 : 37	07:30	2024 - 09 - 30
Elevator 03		15 : 37	07:30	2024 - 09 - 30
Elevator 04		15 : 37	07:30	2024 - 09 - 30
Elevator 05		15 : 37	07:30	2024 - 09 - 30

*Call history page

SETTINGS

Modify the desired settings available via the phone.

VIDA
TECH

12:00

Home

Calls

Setting

Log

Physical address

Network Settings


Setting VidatechLightning


*Settings page


LOG


All errors related to a device in the system are displayed on this page.

VIDA
TECH


Home


Calls


Setting


Log

12:00

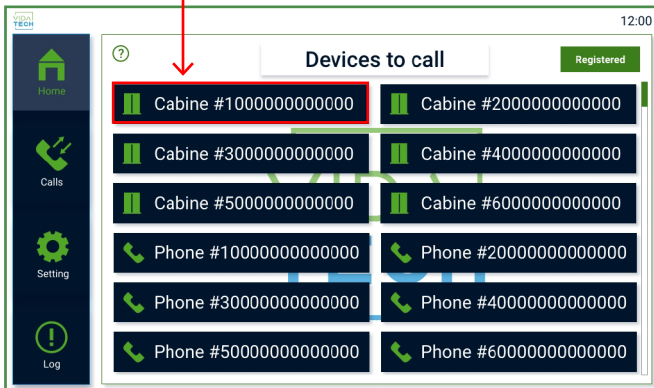
Log type	Description	Hour	Date
Register	Lorem ipsum dolor sit amet, consetetur sadipscing elitr	07:30	2024 - 09 - 30
BFG Error	Lorem ipsum dolor sit amet, consetetur sadipscing elitr	07:30	2024 - 09 - 30
Network Error	Lorem ipsum dolor sit amet, consetetur sadipscing elitr	07:30	2024 - 09 - 30
Authorization Error	Lorem ipsum dolor sit amet, consetetur sadipscing elitr	07:30	2024 - 09 - 30

*Log page

CALL

- 1 Press on the device you wish to call.

Cabine #1000000000000



- 2 Pick up the telephone handset and wait 3 seconds for contact to be made with the cabin. **Do not use hands-free functionality in noisy environments.**

Prioritize audio communication via the handset. If the passenger is unable to communicate vocally, use the pre-configured messages.



- 3 To end the conversation. Press the red button at the bottom of the screen.



Decline

ANSWER

- 1 Phone ringing (incoming call).



- 2 Pick up the handset to accept the call. **Do not use hands-free functionality in noisy environments. Passenger's audio may be muted**



- 3 Prioritize audio communication via the telephone handset. If the passenger does not respond vocally, send text messages by pressing the pre-configured ones.



- 4 To end the conversation. Press the red button at the bottom of the screen.