

# THUNDER TP7012

Lobby Phone on Office



917 Mgr Grandin, Suite 304B  
Quebec city  
Quebec, Canada  
G1V 3X8  
1 418 476-4802  
[info@vidatech.ca](mailto:info@vidatech.ca)



## CALL A DEVICE

The Vidatach lightning platform is available via the TP7012 desk phone or the TP1002 wall phone. When you open it, you'll have an overview of all the devices you can call.



\*Main page: Devices to call

### 1. NAVIGATION BAR

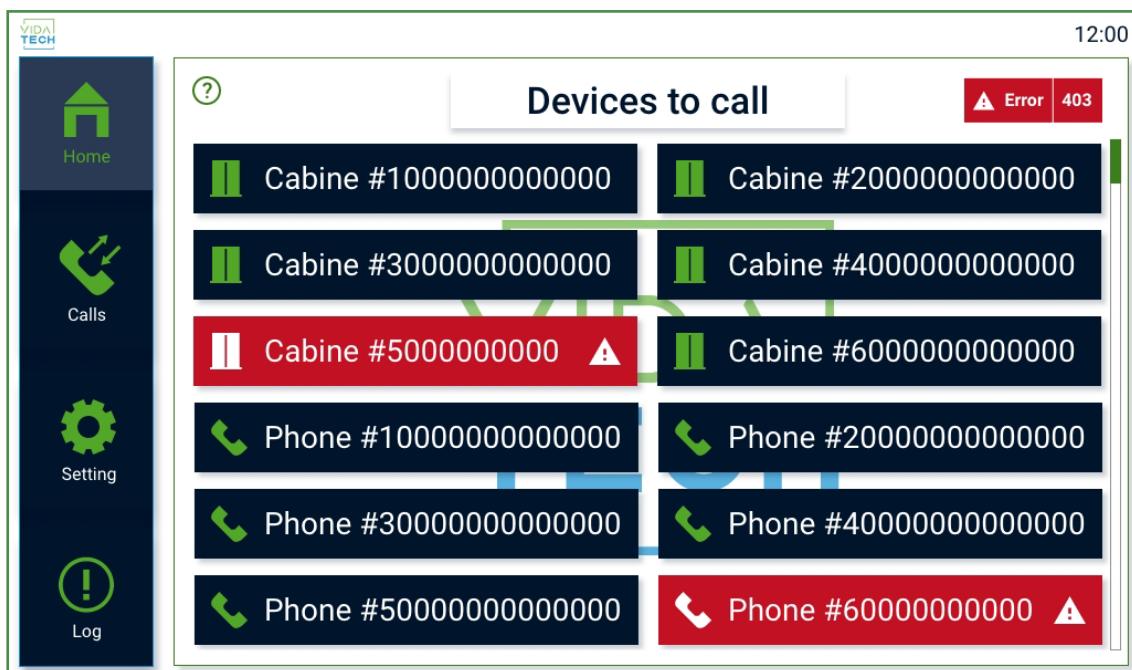
Navigate easily through the entire platform.

### 2. DEVICES

Tap on the device you wish to call.

### 3. ERRORS

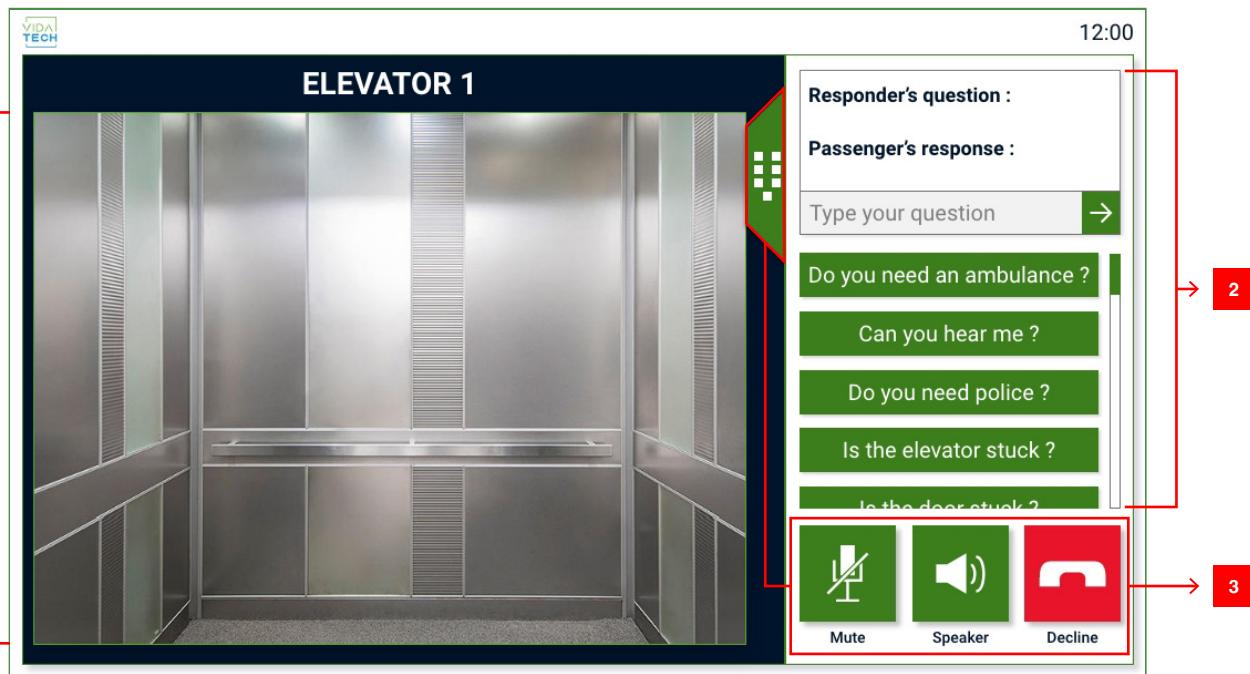
Get a quick overview of errors detected in the system.



\*Main page: Overview of devices in error mode.

## MANAGING A CALL

Once the call has been answered, you can send a question to the passenger and see their answer (Yes or No).



\*Call management page

### 1. CAB CAMERA

Get an overview of the entire cab interior.

### 2. QUESTION FOR THE PASSENGER

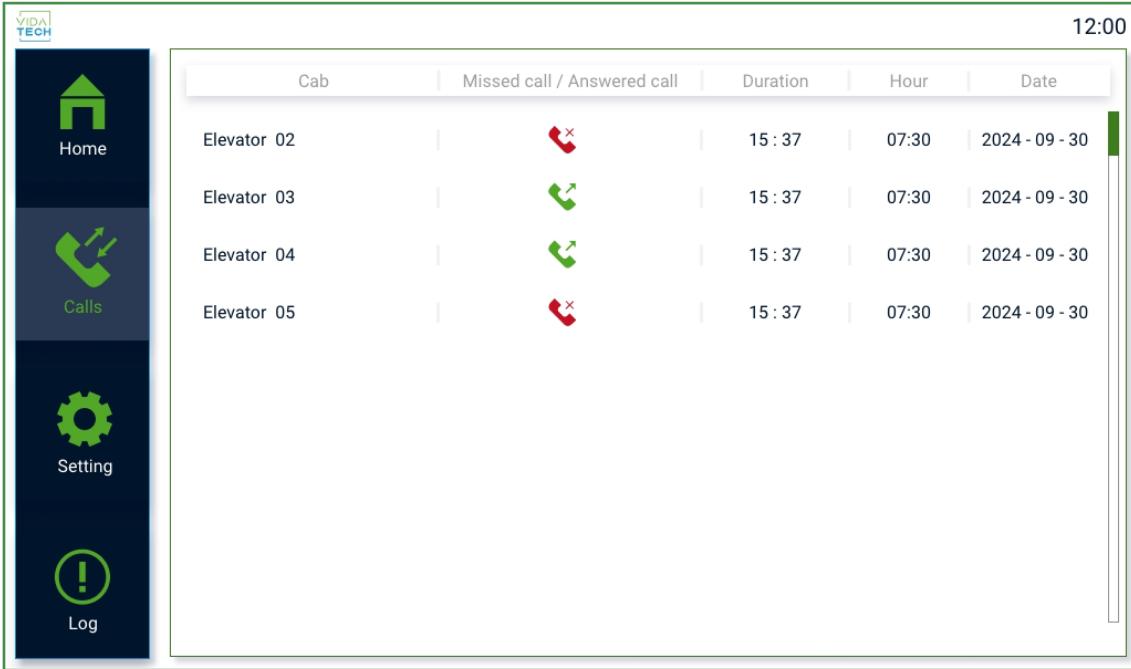
Write your personalized question to the passenger, or select a pre-built one and see the passenger's answer below your question.

### 3. OTHERS OPTIONS

Access a keypad. Mute the passenger via the Mute button, use hands-free mode by pressing the speaker button, or hang up the call when you're finished.

## CALL HISTORY

Get an overview of all incoming and outgoing calls.



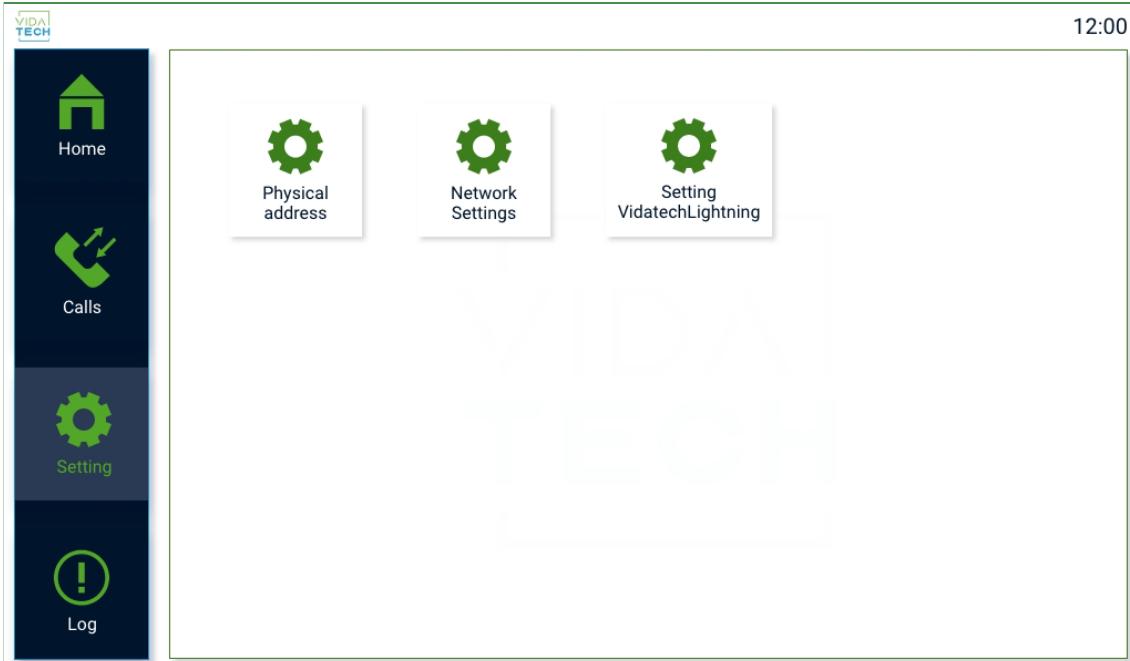
The interface shows a sidebar with icons for Home, Calls, Setting, and Log. The main area displays a table of call history for elevators. The table has columns for Cab, Missed call / Answered call, Duration, Hour, and Date. The data shows four entries for elevators 02, 03, 04, and 05, each with a duration of 15:37 and an hour of 07:30, all dated 2024-09-30. Call status is indicated by red or green phone icons.

Cab	Missed call / Answered call	Duration	Hour	Date
Elevator 02	📞×	15:37	07:30	2024-09-30
Elevator 03	📞	15:37	07:30	2024-09-30
Elevator 04	📞	15:37	07:30	2024-09-30
Elevator 05	📞×	15:37	07:30	2024-09-30

\*Call history page

## SETTINGS

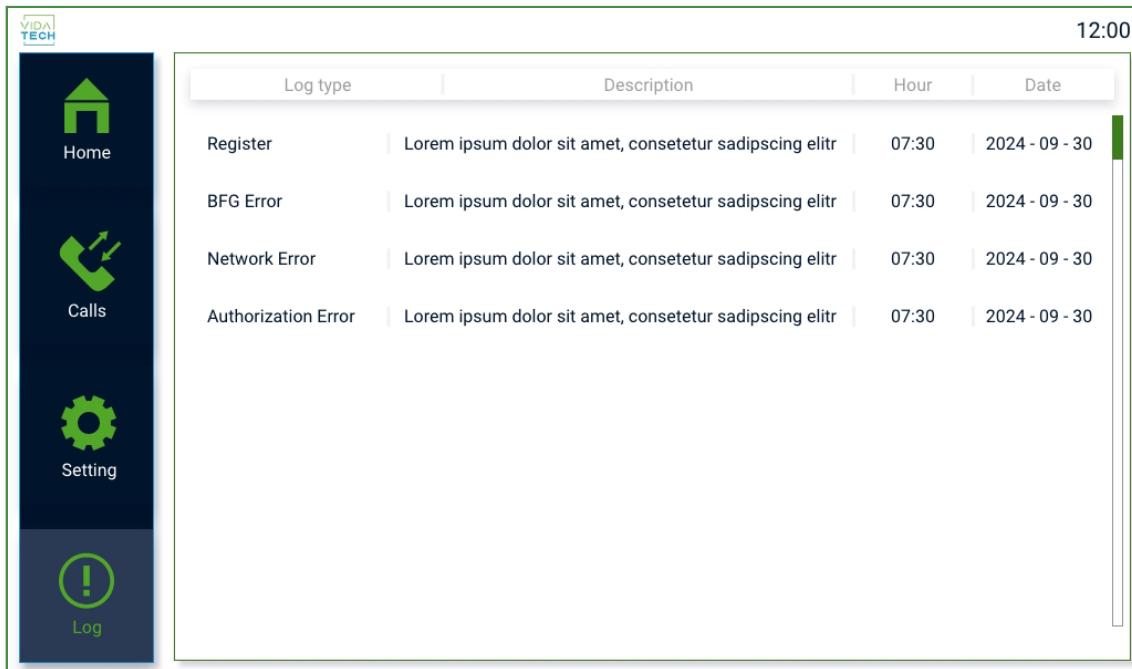
Modify the desired settings available via the phone.



\*Settings page

## LOG

All errors related to a device in the system are displayed on this page.

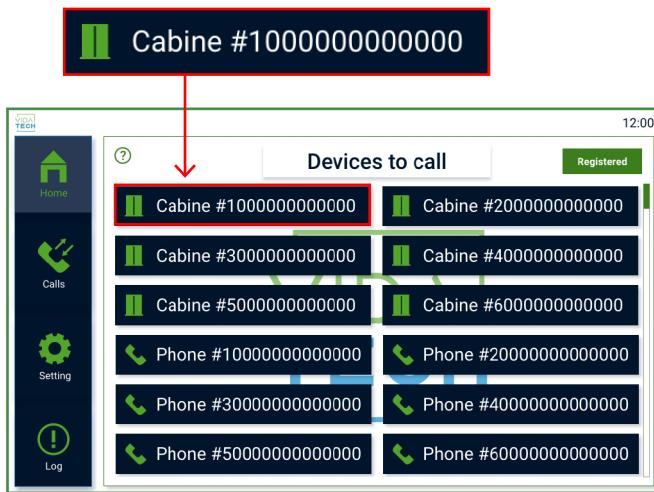


Log type	Description	Hour	Date
Register		07:30	2024 - 09 - 30
BFG Error		07:30	2024 - 09 - 30
Network Error		07:30	2024 - 09 - 30
Authorization Error		07:30	2024 - 09 - 30

\*Log page

## CALL

1 Press on the device you wish to call.



2 Pick up the telephone handset and wait 3 seconds for contact to be made with the cabin. ***Do not use hands-free functionality in noisy environments.***

Prioritize audio communication via the handset. If the passenger is unable to communicate vocally, use the pre-configured messages.



3 To end the conversation. Press the red button at the bottom of the screen.



Decline

## ANSWER

1 Phone ringing (incoming call).



2 Pick up the handset to accept the call. ***Do not use hands-free functionality in noisy environments. Passenger's audio may be muted***



3 Prioritize audio communication via the telephone handset. If the passenger does not respond vocally, send text messages by pressing the pre-configured ones.



4 To end the conversation. Press the red button at the bottom of the screen.